

Search Instructions
PPO Plan
October 1, 2016 – December 31, 2017 Plan Year

PPO Instructions to search for network providers:

- Go to www.ebam.com
- Click on **Plan Participants**
- Click on **Find a Provider**
- Click on **GGUSD Provider Network Options**
- Under “PPO Plan”
 - If searching for a provider in California,
Click on **California Network** to be routed to Anthem’s website
 - The plan/network will auto-populate under: **Blue Cross PPO (Prudent Buyer) – Large Group**
 - I’m looking for a: [select provider type]
 - Who specializes in: **All Specialties**, or select a specialty
 - Located near: [enter city and state or zip]
 - Whose name is: (optional) [enter name]
 - Click on **SEARCH**
 - If searching for a provider outside of California,
Click on **Outside of California Network** to be routed to Anthem’s website
 - The plan/network will auto-populate under: **National PPO (BlueCard PPO)**
 - I’m looking for a: [select provider type]
 - Who specializes in: **All Specialties**, or select a specialty
 - Located near: [enter city and state or zip]
 - Whose name is: (optional) [enter name]
 - Click on **SEARCH**

*** REMEMBER TO SEARCH BEFORE EVERY APPOINTMENT**

- Access the Anthem Blue Cross provider search at www.ebam.com or call EBA&M at 855-322-7606.
- Check before **EVERY** appointment as changes can occur throughout the year.
- Print your search result.
- Make sure you are seeing the provider at the exact **STREET ADDRESS** and **SUITE #** listed.
- When searching by name, keep your search broad by not indicating a specialty.
- If you have trouble finding a provider by name, try searching by location
- Stay in network- includes doctor, facility, hospital, lab, etc.