GARDEN GROVE UNIFIED SCHOOL DISTRICT OFFICE OF PERSONNEL SERVICES EMPLOYEE INSURANCE

Search Instructions EPO Plan

October 1, 2016 – December 31, 2017 Plan Year

Note: EPO members will utilize Anthem's Prudent Buyer Large Group Network to select medical providers for <u>all covered services</u>. The EPO Plan affords <u>no coverage</u> for <u>Non-network</u> providers. Any charges by an out-of-network provider are the sole responsibility of the member. It is the responsibility of the member to confirm that the provider is <u>In-network</u>. (True emergency medical condition treated as <u>In-Network</u> until patient stabilized.) For further clarification, please refer to the <u>Summary Plan Description available</u> at <u>ggusd.us</u> (<u>Departments/Insurance</u>). You may also contact EBA&M at 855-322-7606 with the provider's Tax ID to verify provider contract.

EPO Instructions to search for network providers:

- Go to www.ebam.com
- Click on Plan Participants
- Click on Find a Provider
- Click on **GGUSD Provider Network Options**
- Click on "EPO Plan"
 - The plan/network will auto-populate under: Blue Cross PPO (Prudent Buyer) Large Group
 - I'm looking for a: [select provider type]
 - Who specializes in: All Specialties, or select a specialty
 - Located near: [enter city and state or zip]
 - Whose name is: (optional) [enter name]
 - Click on SEARCH

* REMEMBER TO SEARCH BEFORE EVERY APPOINTMENT

- Access the Anthem Blue Cross provider search at www.ebam.com or call EBA&M at 855-322-7606.
- Check before **EVERY** appointment as changes can occur throughout the year.
- Print your search result.
- Make sure you are seeing the provider at the exact STREET ADDRESS and SUITE # listed.
- When searching by name, keep your search broad by not indicating a specialty.
- If you have trouble finding a provider by name, try searching by location
- Stay in network- includes doctor, facility, hospital, lab, etc.